Professional Ethics To Practice By
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How well do we really know our colleagues? Because we spend most of our waking hours at work, it is extremely important that we try our best to respect one another in the work environment. Not just for all staff members, but in the eyes of the patients as well. Communication and respect are key to a successful and productive workplace. This course touches on conflict resolution with co-workers/patients and discusses ways to solve with positive results. The attendees will participate in exercises on reflective listening and delegating effectively.

1. Understand the differences between various Codes of Ethics.
2. Better their communication/listening/coping skills.
3. Improve on employee/patient relations.

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